

Internet Phones - Hosted Telephony

AHS Communications offer VoIP capable phone systems, giving you the capability to connect your existing office telephone system from anywhere with an internet connection. You can use either a normal phone or a computer based 'soft phone'.

If you need to connect multiple sites for your business, AHS Communications can supply a variety of phone systems to each site and then join them together using regular connections or via the internet.

Our internet ready (VoIP) phone systems give you all the functionality you would expect (voicemail, transferring calls, etc.) plus the following:

Free calls between various sites and remote workers

Remote access to the office telephone system - ideal for offices overseas, ensuring that all calls made from your offices anywhere in the world are charged at the local call rate

Internet calling integrated with the phone on your desk

Calls via the internet without the need to install software or start-up your computer

The benefits for you and your business are:

Work from home, or anywhere on the internet while having all the benefits of being connected to your office phone system

Free calls between your offices and or sites along with remote workers

Remote workers connected to your system can benefit from local rates from your office - great idea for staff overseas

There is no need to install software or start up your computer to make a call

You still have all the features such as voicemail, conference calling, transfers etc.

Advanced routing options - IVR (interactive voice menus), time-of-day routing, voice prompts

Full PSTN (public telephone network) connectivity - whether you call any UK number or if someone calls you

Your own geographic (e.g.: Leeds 0113) or non-geographic (e.g.: 0800 freephone or 0845 Lo-Call) phone number

AHS Communications can offer a completely hosted and managed, business-grade telephony system. It will cut the cost of your calls, improve communications between your employees and raise the productivity of your business.

As a hosted system, the service requires no on-site PBX switch, and hence no capital expenditure, no related maintenance fees nor any of the costs associated with the installation and costly rental of ISDN lines.

'On-net' calls between your sites, employees and other users is free and we can provide other calls at extremely competitive rates. The service is charged as a simple flat fee per month based on the number of users.

Hosted telephony unifies your communications, allowing access to calls and messages from PC, handset or portable device, in the office or remotely. This is a fully managed service that handles reconfiguration of the system for you, such as moves and changes to users, without the cost of engineering expertise.

With this combination of low cost and high functionality, hosted telephony delivers communications capabilities normally associated with large corporations, at a price affordable to the small business